**Academic Support @ Tech Elevator**

We have several ways to help you when your instructor isn’t available.

**Requesting Help From the Academic Support Team**

**Monday-Friday from 8 am-12 am EST && Saturday-Sunday from 8 am-9 pm EST**

[**Please follow this link for instructions on creating a request for help.**](https://docs.google.com/document/u/0/d/1rNoFvWKzOLyAvzrJS7mbaCD_52lyhj9xYoI9Zji3mw0/edit)

Our goal with this system is to provide support within 15-20 minutes of your request. During busier times, this response time can increase, so please bear with us as we do our best to offer direct support to students as these requests are received.

[**Video Walkthrough**](https://drive.google.com/file/d/1yGZ3yQ-D49iZdAnq4KzoO_XbChI7pMTl/view?usp=sharing)  
  
***For full-time students, the help request system is primarily for after-hours support. Try to work with your Instructors and fellow students during daytime hours.***

**Homework Help Office Hours**

**Wednesdays and Fridays from 6-8 pm EST**

We offer regularly scheduled Zoom meetings hosted by our Academic Support Team members. During these meetings, we help students directly in an open-discussion format. Students at all stages of the curriculum are encouraged to join these meetings, so you may get a sneak peek at content ahead of where you currently are in the program.

We try to adhere to a time limit of 15 minutes per ‘turn’ for students so that everyone can get a chance to discuss their challenges.

You can find these meetings listed on your cohort calendar or can use the link below to join:

[**Homework Help Office Hours Meeting (Wed & Fri @ 6-8 pm EST)**](https://techelevator.zoom.us/j/92741090238)

**Scheduled Tutoring**

If you’d like to schedule 1:1 time with a member of our Academic Support Team, we also offer that! You can use the link below to schedule a session.

[**Schedule a 1:1 Tutoring Session**](https://calendly.com/d/dxz-nsv-92b/1-1-tutoring-session)

***Please make sure to schedule 1:1s outside of class and pair programming hours. We intend these tutoring sessions to supplement your time with your instructor and fellow students.***